

the *Chronicle*

Philadelphia Regional Chapter
Medical Library Association, Inc.
Volume 21, Number 1, Winter 2003

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Pennsylvania Hospital Medical Library: Providing Information Services at the Point of Care

Pennsylvania Hospital of the UPHS, a 515-bed acute care facility in downtown Philadelphia, recently implemented a Clinical Librarian program to facilitate evidence-based practice among clinicians. By virtue of its affiliation with the University of

Pennsylvania, the hospital's medical library is well equipped to provide access to print and electronic resources. Clinicians, however, cannot always find the time to visit the library. Believing that many patient care-related questions could be going unanswered, the hospital administration approved funding to allow the library to purchase the equipment and hire the personnel necessary to deliver information services where clinicians need it most – at the point of care.

Librarians began this process by developing a user-friendly Intranet site, the Patient Care Advisor, a collection of electronic resources relevant to patient care. To ensure that doctors and nurses were able to access and print the materials they needed, the library began installing information workstations with dedicated color printers in clinical areas throughout the hospital. Currently, there are 13 workstations in place. In September of 2002, a clinical librarian was hired to support the workstations and to meet the patient care information needs of the clinical staff. The clinical librarian is available to assist clinicians with information requests via the phone, Email, or in person in the clinical areas. She trains nurses to use information resources, attends morning report and journal club with the medical residents, and rounds with a patient care team in the hospital's critical care unit.

While the Clinical Librarian program at Pennsylvania Hospital has moved forward rapidly, there is still much to do before the ultimate goal of improved patient care is fully realized. The librarians at Pennsylvania Hospital would like to learn how other institutions have implemented such programs. They are especially interested in visiting hospitals with established Clinical Librarian programs. They are also developing a survey to help gain a broader understanding of Clinical Librarian programs across the country. If you would like to participate in either of these projects, or would like more information on the Clinical Librarian program at Pennsylvania Hospital, please contact Mary McCann, Director of Library Services, at 215-829-3998, or mccannm@pahosp.com §

Kristy McShea
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From the Chair

In the last issue I shared with you some information about several reports that the Chairperson is required to submit to MLA Headquarters. Since then, I submitted the Chapter's Mid-Year Report. The document is available on our Chapter's web site for your review. I welcome your feedback and comments, which will be incorporated into the Chapter's Annual Report. MLA Headquarters requires this report to be submitted by March 24, 2003. It too will be available on our Chapter Web site.

I would like to publicly thank Mr. Don McKenzie, who recently conducted a thorough audit of our Chapter's finances at no charge. Our Policy and Procedure Manual dictates

that an audit of the Chapter finances be performed every two years. If the last name sounds familiar, Don is the brother of our long-time Archives Committee Chair, Joan McKenzie. Don provided a very thorough review and gave us a stellar evaluation. I would also like to acknowledge the fine efforts of our Chapter Treasurer, Linda Katz.

To say that Mother Nature has not been too kind to the Chapter this year would be a bit of an understatement. On the morning of December 11, I discovered a half-inch of ice and soon learned that our campus was closed for the day. I was also forced to cancel our Board meeting that was scheduled to be held prior to the USA Patriot Act teleconference at American College. A second Board meeting that was scheduled for February 19 had to be postponed because of the President's Day blizzard. Fortunately, we've been able to conduct essential business asynchronously via Email. Barring another ice or snow storm, the Board should finally be about to meet in-person on March 12th.

I am pleased to announce that our Annual Business Meeting and Dinner will take place on Tuesday, April 29, 2003, at the Radnor Hotel in St. Davids, PA. Our guest speaker will be Thomas A. Crist, Ph.D., Assistant Professor, Physical Therapy Program at Utica College of Syracuse University, and Forensic Anthropologist. The title of his talk will be "Skeletons in Philadelphia's Closets." I would like to thank the Program Committee Chair, Nina Long, and her colleagues for their hard work in making these arrangements. I realize this date is very close to the MLA Annual Meeting, but there are essentially no alternatives. This is because the MLA Annual Meeting occurs much earlier in May and the Easter observance occurs later than in the past.

This is the third and final column in my official capacity as Chapter Chairperson. My term officially began at the close of the 2002 MLA Annual Meeting. It will end with the conclusion of this year's MLA Annual Meeting on May 7, 2003. Afterwards, I will be writing in my new position as Immediate Past-Chairperson and Nominating Committee Chair. §

Eric Delozier
Chairperson, 2002-2003
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From the Editors

Like so many things lately, this issue has been a tad delayed by our recent snow event. However, here it is, another information-filled issue of the *Chronicle*. We'd like to thank all of our contributors, and urge you all to pay particular attention to the articles that discuss Chapter events which will take place in March- i.e., the HIPAA teleconference and the Mini-Medical School for Librarians program. The Mini-Medical School is going to be outstanding!! We know this because the concept is excellent, and our CE Committee has gone to great lengths to provide an interesting agenda with well-qualified and articulate speakers. Please join us for both of these CE programs- it's not too late to sign up.

Thanks are also due to two long-time Chapter members, Sandy Wood and Patti Insetta-Rath, for agreeing to be profiled in this issue. Please read their comments- you may discover something unexpected about these individuals who have contributed so much to our Chapter over the years.

As always, we welcome suggestions for topics to be addressed in future issues of the *Chronicle*. §

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Mini-Medical School – A Unique Educational Opportunity

The Philadelphia Regional Chapter of MLA and PALINET are proud to present “Mini-Medical School for Librarians” on March 28 at Thomas Jefferson University. Modeled after the award-winning NY/NJ Chapter’s course, this daylong session is designed for librarians to provide an introduction to the basics of clinical medicine and the structure of medical education. A variety of topics will be addressed in 45-minute lectures given by health care professionals. MLA headquarters has awarded five CE contact hours for this event.

This exciting program would appeal most to health sciences and special librarians, as well as public librarians who deal with consumer health issues. The course will include lectures from six Philadelphia- based medical professionals. Topics to be presented include: Physician Training, Anatomy and Physiology, Public Health, Pharmacology, Cancer, and Mental Health.

Many thanks to the American Association for Cancer Research and J.P. Jay Associates for their generous support.

Presenters:

Peter Jucovy, MD, Chair, Institutional Review Board, Philadelphia VA Medical Center, and Assistant Professor of Pathology and Laboratory Medicine, Drexel University; will present “The Course of Learning: Concepts that Underlie the Training of Physicians...and How it Really Goes Day by Day.”



Dr. Jucovy received his AB in English Literature, *cum laude* with distinction, from Brown University in 1967, and his MD from New York University School of Medicine in 1971. In addition, he pursued graduate education in English Language and Literature and Linguistics in the doctoral program at the Graduate Center of the City University of New York from 1971 through 1976. He trained as a resident in pathology at Temple University Hospital from 1976 through 1980 and was a Robert Wood Johnson Foundation Clinical Scholar at the University of Pennsylvania from 1980 through 1982.

There he studied with members of both the medical and linguistic faculties in an individualized special curriculum in medical discourse on the language of diagnosis and physician-physician interaction.

Britt Sanford, MD, MS, Assistant Professor of Neurology and Anatomy, Jefferson Medical College, will present “Anatomy and Physiology.”



Dr. Sanford received his MS in Physiology from the University of Delaware and his MD degree from Jefferson Medical College. He has been teaching medical students and graduate physical and occupational therapy students at Jefferson for four years. In addition, he teaches human gross anatomy and neuroscience courses. In 2000, Dr. Sanford was recognized at Jefferson with a teaching award. Next year he will begin pursuing a Masters degree in medical education.

Jana Mossey, PhD, MPH, MSN., Professor, School of Public Health, Drexel University, will present “Public Health.”



Jana M. Mossey, PhD, MPH, MSN received her BA from Mount Holyoke College, her MPH and PhD in epidemiology from the University of North Carolina, and her MSN in psychiatric nursing from the University of Pennsylvania. She worked as a public health nurse with Spanish speaking immigrants in New York City before pursuing her graduate studies in epidemiology. Prior to joining the faculty of the Medical College of Pennsylvania in 1986, she held faculty positions at the University of Manitoba and Temple University. While at these universities, she developed several important research initiatives related to the psychosocial health of older individuals. Dr. Mossey joined the faculty of the Hahnemann (now Drexel) School of Public Health during the school’s planning stages, and she developed the initial curricula for epidemiology and biostatistics. She currently serves as the Director of the Center for Epidemiology and Biostatistics. Her research includes studies of self-rated health among elders, the relationship and consequences of pain and mood, and the factors

affecting the quality of life of elders. Dr. Mossey is a member of the editorial board of the journals, *Pain Medicine* and *Behavioral Medicine*.

Dorota Szarlej, PharmD, Clinical Pharmacist, Jefferson Hospital for Neuroscience, Thomas Jefferson University; will present “Pharmacology Pearls.”



Dorota Szarlej received her doctorate in pharmacy from Temple University. For the past seven years she has worked as a clinical /drug information pharmacist. During her professional career, she delivered a number of CE lectures for both pharmacy and nursing personnel including: “Antidepressants and Antipsychotics in the Elderly: Experience and Utility in Late-life Mental Disorders,” given for Bryn Mawr Hospital’s Home Healthcare Nursing department; and “Therapeutic Options for Osteoporosis,” presented to the Department of Pharmacy, Thomas Jefferson University.

Jonathan Cheng, MD, Associate Member, Fox Chase Cancer Center, will present on “Cancer.”



Dr. Cheng received his medical degree from the University of Minnesota. He completed both clinical and research fellowships at the Roswell Park Cancer Institute in Buffalo, NY, as well as a fellowship in medical oncology/laboratory research at the Fox Chase Cancer Center. As a practicing medical oncologist, Dr. Cheng specializes in gastrointestinal and head and neck malignancies. His laboratory interest is focused on the tumor microenvironment.

Catherine Datto, MD, Instructor, Department of Psychiatry, University of Pennsylvania, and Staff Physician, Philadelphia VA Medical Center; will present on “Mental Health.”

Dr. Datto received her medical degree from the Robert Wood Johnson Medical School and is currently enrolled in a Master of Science in Clinical Epidemiology program at the University of Pennsylvania. She has taught graduate level classes in mental health issues and coordinated training for residents and fellows. She has published in the areas of depression in primary care, electroconvulsive therapy, and the care of the elderly in nursing homes.

The **registration deadline is Friday March 14, 2003** and seating is limited.

The registration application is available at:
http://www.mlaphil.org/MLA_Mini_Med_brochure.pdf

Feel free to contact me if you have any questions regarding this event. In addition, let me know what CE programs you would like to see offered in the future. §

Dan Kipnis
CE Committee Chair
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Get HIP to HIPAA : Health Information Professionals and the Health Insurance Portability and Accountability Act Satellite Teleconference

MLA is sponsoring a teleconference on Wednesday, March 12th, 1:15-3:30pm at the Queen Lane campus of Drexel University College of Medicine. The broadcast will inform health information professionals about the compliance requirements resulting from the Health Insurance Portability and Accountability Act (HIPAA) of 1996. It will provide an overview of HIPAA rules, including pending compliance dates, examine the impact of HIPAA privacy and security regulations on the way libraries provide service, and illustrate the role of health information professionals in promoting HIPAA education and compliance.

For a registration form or more information, please contact me, or consult our [Chapter web site](#). §

Sue Couch
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MLA-PHIL Fall Meeting Review

The Wistar Institute in Philadelphia was the site of the 2002 Fall meeting and program, held on November 8th. Highlighting the meeting was the program “Communicating with Physicians,” a presentation coordinated and developed by Bradley Long, Senior Information Services Librarian at Thomas Jefferson University’s Scott Memorial Library. Brad teamed up with Peter Jucovy, MD, formerly Associate Chief of Staff for Education at the Veterans Administration Hospital, and now on the faculty of Drexel University’s College of Medicine. The pairing of a physician-educator with a health sciences librarian was particularly effective as the two presented common misconceptions, assumptions and missteps in the communication process. Especially interesting was Dr. Jucovy’s presentation of the facets of medical education which can lead physicians into set patterns of miscommunication with non-physicians. Brad presented the library staff perspective. The presentations were thought-provoking, and there was ample opportunity for questions and contributions from the audience. A lively discussion ensued. Several who attended commented that Brad and Dr. Jucovy should develop their program into an

MLA continuing education course. Dr. Jucovy is on the program for the upcoming “Mini-Med School” continuing education program in late March.

After a short break, an open discussion on MLA’s Strategic Plan was held with Norma Funkhouser of the MLA Board of Directors. It was great to have someone from the national organization in the audience to witness firsthand the lively program and discussion, which preceded the presentation of the Strategic Plan. Ms. Funkhouser is Librarian III at Texas A&M University, but has ties to the Philadelphia area with family in West Chester, PA. The strategic thinking forum was our opportunity to have a voice in development of an agenda directing the next several years of the national organization.

The afternoon ended with a reception in the atrium exhibit area of The Institute, where anatomical models produced by William Rush, the nation’s first native-born sculptor, are on exhibit in a show titled “MAMMOTH SCALE: the Anatomical Sculptures of William Rush.” The models were produced in the period 1810-1813 for Dr. Caspar Wistar’s lectures on anatomy and are now regarded as some of the rarest sculptural artifacts of the Romantic Era in Philadelphia. The models will remain on exhibit until October 2003, if you wish to stop by to see them. §

Nina Long
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The USA Patriot Act and its Implications for Libraries : An MLA/SLA Teleconference

On December 11, a number of members of the Philadelphia Chapters of MLA and SLA met at American College’s Gregg Conference Center to view and discuss a national teleconference, “Safeguarding Our Patron’s Privacy: What Every Librarian Needs to Know about the USA Patriot Act & Related Anti-Terrorism Measures.”

The USA Patriot Act (Uniting and Strengthening America by Providing Appropriate Tools Required to Intercept and Obstruct Terrorism Act) was passed on October 26, 2001. This act allows the federal government to seize any records, including library records, if terrorist activity is suspected. All information concerning seizures must be kept secret by any individuals who witness these activities. These seizures must be approved, and government officials requesting information must present either a warrant or subpoena to obtain specific material. If officials present a library staff member with a warrant, the staff member must simply step aside. However, if a subpoena is issued, the library must supply the information requested by the subpoena within a particular timeframe.

In addition to this, many government depositories are removing “sensitive” information, such as information about water sources and nuclear power plants, from the public arena, including web sites. The USA Patriot Act also acts as an amendment to the Electronic

Communications Privacy Act, which allows any acts of computer trespass, not only those related to terrorism, to be investigated by the federal government.

A major point of this teleconference was that all libraries should develop a policy regarding this Act, indicating who needs to be contacted (Dean of Libraries, Legal Counsel, etc.), and how to respond to differing types of documentation (subpoena vs. warrant). Further, it was stressed that individual libraries should retain only data that is needed to manage a library. Librarians and information services staff should work together to ensure that extraneous data is removed from library files and backups.

For further information, check what ALA has posted to its website at

<http://www.ala.org/alaorg/oif/usapatriotlibrary.html>

Also, if you were unable to attend the teleconference, a videotape copy is available from the Association of Research Libraries. §

Gary M. Childs
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Meet Your Fellow Chapter Members:

Profile #1 : Patti Insetta-Rath

Current/Past Positions in Chapter: Currently, I'm involved in the Local Arrangements Committee for the Quint meeting scheduled for October 2003 in Philadelphia. I've also served as Chapter Chair, Program Chair, Nominating Committee Chair, and co-chaired the Special Events Committee for the MLA national meeting held in Philadelphia in 1998.

Present Professional Position: I am a Senior Project Manager for Infotrieve Library Services and have responsibility for managing the Infotrieve onsite operations groups at Johnson & Johnson Pharmaceutical Research & Development, L.L.C. in Spring House, PA, Raritan, NJ and LaJolla, CA. The Infotrieve group at J&J provides outsourced library operations such as collection development and management, document delivery, and the administration of the online library system. One of our projects this year is the migration of the existing OPAC to a new online system.

Previous Professional Experience: Before its acquisition by Bristol Myers Squibb, I was with DuPont Pharmaceuticals as the Manager of the Published Information Resources Group, which encompassed all aspects of library operations, competitive surveillance alerting, reference services and library systems. Prior to DuPont Pharma, I held positions with American Home Products, The Upjohn Company, McNeil Consumer Products and Abington Hospital.

What do you find most interesting about your work? In my current position, I am learning a lot about the vendor side of the vendor/client relationship, which is offering me

a different perspective from that of the customer, the role that I had always held before joining Infotrieve.

What qualities or traits do you find most helpful in your work? An ability to see the big picture – I think it's important that we understand the business that we're in and how what we do impacts that business. In my case, as a contractor in a large company, I need to know my company's and my client company's goals and strategies so that I can help move them forward. In managing projects, I believe that both organizational and planning skills are key. That being said, the ability and flexibility to shift priorities or alter the plan at a moment's notice is very important. In working with people, I think listening, empathy and a positive attitude can go a long way. Keeping up with technology and understanding how it can help us do our work is necessary for everyone in our profession.

What do you enjoy doing "for fun"? I enjoy walking for both the exercise and the chance to be outside. Each season has its special beauty. I also enjoy yoga, bicycling, the Philly Pops, entertaining, decorating, spending time with my husband and our families and friends, trying new restaurants and exploring new places.

Is there anything about you that others might be surprised to know? I left the library field for a few years to take a position in the international marketing department of McNeil. I had the opportunity to work with marketing, regulatory and R&D colleagues worldwide and learned the business from that angle. It afforded me many opportunities to travel overseas and work on products that we were either preparing for launch or that were already in the market. I worked with many interesting people- from ad agency representatives, to product directors to R&D managers. It was a wonderful experience.

Why would you encourage members to become actively involved in the Philadelphia Regional Chapter? The people aspect is a large part of it. The Chapter has many very talented, very dedicated people who have creative ideas, great skills at planning and communicating, and the desire to advance the profession. Working with this special group has always been enjoyable and satisfying for me. I would encourage everyone to get involved at some level. You might begin by choosing a committee that you think you'd enjoy working on, or one that you think you would like to learn more about. Give the chair of that committee a call and offer your time and energy. It will be appreciated and will give you an opportunity to contribute outside the workplace.

Profile #2 : Sandy Wood

Current/Past Positions in Chapter: Chapter member since 1973.

Editor, *Chronicle* (1996-8); Communications Committee, Chair (1996-8); Nominee to MLA Nominating Committee, 1986; Co-chair of Program Committee for 1986 PA Health Science Libraries Statewide Meeting; Continuing Education Committee, 1979-80.

Present Professional Position: Librarian, Reference and Database Services (1987-present) George T. Harrell Library Milton S. Hershey Medical Center Pennsylvania State

University, Hershey, PA (also currently Editor of *Medical Reference Services Quarterly*, *Journal of Consumer Health on the Internet*, and a new journal, *Journal of Electronic Resources in Medical Libraries*).

Previous Professional Experience: Associate Librarian, 1980-1987, Senior Assistant Librarian, 1975-1980, Assistant Librarian, 1970-1975 (all at Hershey Medical Center).

What do you find most interesting about your work? The most interesting part of reference work/public services is the fact that no two days are alike - there are new and interesting challenges each day. In an academic medical center, I get to work with faculty, staff, students and the general public who are looking for information in diverse subjects and it's an opportunity to both help people and to gain knowledge in many areas.

What qualities or traits do you find most helpful in your work? To work in a public service area you must first want to help people. In a library, we are helping people find information. I often feel like a detective, so perseverance, ingenuity, and a mind that remembers "trivia" are helpful.

What do you enjoy doing "for fun"? My major fun activity is going to see my daughter's sporting events (track/field, cross country). But, I also like to walk and watch TV.

Is there anything about you that others might be surprised to know? I really enjoy watching sports. Tennis is a favorite (I've been to watch the U.S. Open in New York City almost every year since 1984).

Why would you encourage members to become actively involved in the Philadelphia Regional Chapter? Being involved in the Medical Library Association and the Philadelphia Regional Chapter has both enriched my life and allowed me to give back to a profession in which I've worked for more than 30 years. While I've contributed more at the national level, in section activities (e.g., co-founder of Public Services Section), and as a member of MLA's Board of Directors, becoming a member of the Philadelphia Regional Chapter (back in 1973) gave me an opportunity to interact with medical librarians in the area, to share ideas, to gain new knowledge, and, perhaps most importantly, to make friendships that have lasted a lifetime. Through the Philadelphia Chapter/MLA, librarians gain a whole network of people who are knowledgeable and willing to share their expertise. I can't imagine being a medical librarian without being a member of MLA and the Philadelphia Chapter. §

Edited by Linda M. G. Katz
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Member & Library News

Brit Roth, Director of Academic Information for the Geisinger Health System, Danville, PA, has been named to the newly formed *New England Journal of Medicine* Advisory Board for a two year period. The NEJM Board is composed of nine members from across the nation who will advise on publishing, business and licensing issues for institutional electronic subscriptions, and the changing roles of libraries within academia and healthcare organizations. Other member institutions include Harvard Medical School, the Universities of Alabama, Chicago, Colorado, Cornell, New Mexico; Rush-Presbyterian Hospital (Chicago), and Virginia Mason Medical Center (Seattle).

Lora Thompson, Director of Library Services at Easton Hospital, Easton, PA, will be part of a team presenting "Evidence-Based Surgery (EBS) in the Community Teaching Hospital: A Workshop on Teaching Strategies" at the Conference of the Association of Surgical Education/Association of Program Directors in Surgery/Association of Residency Coordinators in Surgery, May 8, 2003. She will also be among the presenters of a poster, "Assuring that the Evidence-Based Journal Club is Evidence Based: A Multidisciplinary Approach," at the Conference of the Association of Program Directors in Internal Medicine, April 1-2, 2003.

Jo-Ann Babish, Director, Library Moses Taylor Hospital, Scranton, PA, is the author of "Consumer Health Library Websites- Great Marketing Tools," which appeared in *National Network*, v. 27, no. 3, January 2003, p. 6-7.

Carol Hansen Montgomery, Dean of Libraries, Drexel University, has written "Comparing Library and User Related Costs of Print and Electronic Journal Collections: A First Step Towards a Comprehensive Analysis," which appears in the October 2002 issue of *D-Lib Magazine*. Donald W. King, Research Professor, University of Pittsburgh, is co-author.

Judith Schaeffer-Young, Director of the Medical Library at Wills Eye Hospital, has completed the Cochrane Eyes and Vision Hand Searching Training, and will be searching ophthalmology journals for clinical trials to be included in the Cochrane Collaboration Database.

Staff Changes:

Robert Rooney, Associate Director for Library Administrative Services at the Temple University Health Sciences Center Library, will retire from Temple effective March 1st, but his last day on the job will be Friday, February 28th. His affiliation with Temple has lasted for over 39 years, beginning with his enrollment as an undergraduate student in 1963, when the University Library was still in Sullivan Hall. After graduation, he began his library career as a Bibliographic Assistant in the then new Paley Library, while attending library school evenings at Drexel University, where he earned his Master's in

Library Science. It was at the Paley Library that Rob met Margaret, whom he married in 1969; Margaret is Director of the Ridley Park Public Library. According to Temple Health Sciences Center Library Director, **Mark Allen Taylor**, “Rob will be very much missed!” §

Linda M.G. Katz
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Membership Update

As of early February, there were 142 chapter members who had renewed for 2003. I am happy to report that we also have 11 new members! However, there are still almost 40 members from 2002 who have not yet renewed this year. Very shortly, we will be using the 2003 renewed members list for all mailing labels. If you have not renewed, you will miss out on mailings about Chapter programs, continuing education courses and the upcoming Quint meeting! Please maintain your membership in the Chapter by sending a renewal form (available on <http://www.mlaphil.org>) along with your check to Jo-Ann Babish. If you want to check the status of your membership, Email me at jbabish@mtb.org as soon as possible.

Keep in mind that there is an ongoing MLA campaign to encourage national membership. There will be a drawing in May to award a \$200 EBSCO Gift Book Certificate to a member who refers another person to join. For the current member to be eligible, the new member must indicate on the membership form the name of the person who referred him/her to join MLA. §

Jo-Ann Babish
Chair, Membership Committee
Jbabish@mtb.org

Development Report

In consultation with the Board, it was decided that this year we would start requesting support earlier in the academic year. It could go towards any of the activities open to our membership, continuing education courses, specific programs, or the annual spring banquet and awards ceremony. A letter was sent to potential contributors in early November. I am pleased to report that the response rate to date has been excellent, with several more pledges still to be received. The American Association for Cancer Research and J.P. Jay Associates are supporting our CE program, Mini-Medical School for Librarians. Majors Scientific Books gave us a contribution specifically for our annual banquet. We received general contributions from the Health Sciences Libraries Consortium, SwetsBlackwell, EBSCO, Wert Bookbinding, Thomson ISI, TDNet, Elsevier Science, Emery-Pratt, and Lippincott Williams & Wilkins.

I would like to take this opportunity to thank these organizations and vendors. Their support enables our Chapter to provide high caliber professional and educational opportunities for our members. I would also like to thank the Chapter members who sent me suggestions of potential supporters and contacts. This made my work easier.

At this point we are beginning to line up support for the Quint meeting scheduled for October 2003. §

Gina Kaiser
Coordinator of Development
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New and Improved Chapter Web Site

The long awaited revision of the MLA-Philadelphia Chapter's website is underway. The old website served the needs of the Chapter very well for a number of years, but it was time for a change. More space for news and information has been added, and the website has a new look. If you haven't visited the site recently, check it out at:
<http://www.mlaphil.org/>

A "What's New" page has been designed to better inform members of news relevant to the Chapter and to help members quickly find information about upcoming events and CE classes. Members are welcome to compose newsworthy announcements and send them to the Web Master for posting to the page. Another enhancement is the return of a web-based membership directory. Members can make use of the active Email links in the HTML version of the directory, while using the PDF version for reference or printing purposes. The HTML version can also be updated more easily and frequently.

In the coming months, look for future additions, such as an expanded committees page and a page dedicated to the upcoming QuintEssential Meeting in October. §

Please send comments about the new site to:

Kevin Block
Chapter Web Master
kevin.block@mail.tju.edu

From the Treasurer

I've got two excellent occurrences to report to you concerning the Chapter's financial status at this time. First of all, our treasury is finally growing again, largely because of the outstanding efforts of Gina Kaiser, our Development Chairperson. Gina has been

successful in obtaining a good number of corporate donations since she assumed her position this past summer.

The second piece of really fine news is that an audit of the Chapter finances was performed in recent months by Donald McKenzie, Accountant, as required by the bylaws of our Chapter. He has issued a complete report. His conclusion is "I have found the books of the Chapter very well maintained and everything carefully documented. Your treasurer deserves a vote of thanks for a job well done." (I was well-trained by Barbara Shearer, our former Treasurer!)

Enormous thanks are due to Joan McKenzie, Chapter member and Archivist, for volunteering the services of her brother, Don, for the Chapter audit. Don was wonderful to work with, produced a thorough report, provided some excellent suggestions and has even volunteered to do the job again in two years. I don't think we could ask for anything more. I should mention that the Chapter has sent Don a nice gift in appreciation of his work. §

Linda M.G. Katz
2002-2004 Treasurer
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MLA Benchmarking Network Survey

The next opportunity to participate in the MLA Benchmarking Network Survey will begin sometime this spring. Now is a great time to start preparing your library and institutional data to include in the 2003 survey. You may choose either the 2002 calendar year or the last fiscal year to use in collecting your data. There may be some minor changes to the forthcoming 2003 Data Collection Worksheets and Data Definitions, but the 2002 worksheets and definitions can be reliably used. The 2002 worksheets and definitions are available on the MLA Benchmarking Networking site at <http://www.mlanet.org/members/benchmark/index.html> (Members Area). Copies of the 2001/02 benchmarking worksheets are also available at <http://www.mlanet.org/resources/benchmark/worksheet.html>.

Additionally, data from the previous benchmarking survey are available on the Benchmarking Network Interactive Site. The site is based on the hospital library survey data entered into MLA's Benchmarking Network database between December 13, 2001 and March 1, 2002. Survey data entered by 385 librarians was reviewed, edited, and analyzed; 344 usable responses resulted. Kate Corcoran, MLA Director of Research and Information Systems, and the consultants have done an excellent job preparing the data for your use. It can be viewed at <http://www.mlanet.org/resources/benchmark/>.

Participants in last year's survey can select criteria to easily compare their own survey data with that of similar institutions. The interactive report results also identify the institutions that match the criteria selected when there are five or more matches. This

feature of the BN Interactive Site is useful for identifying similar institutions that may have an interest in cooperating on other benchmarking activities. §

Rachel Resnick
MLA-PHIL Benchmarking Chapter Educator
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Collaboration, Partnerships, and Solutions: The QuintEssential Conference

Planning is well underway for the first ever meeting of five MLA and SLA chapters. A theme has been identified: “Collaboration, Partnerships and Solutions: The Quint**Essential** Conference” - and it’s **Essential** that you attend. Speakers who are nationally known, as well as those more familiar to our Chapter have been identified and asked to speak, relevant CE courses are planned, and a call for contributed posters will go out soon. There will be many opportunities to hear from and talk to colleagues from around the region as well as time to meet with vendors. The program committee is packing in lots of timely and pertinent sessions and, with help from our sponsors, we anticipate keeping the registration costs low.

More information will be coming soon, including an address for the conference website. So, save the dates of October 26-28, 2003 and plan to hang out at the Sheraton Society Hill for a terrific conference. §

Quintessentially yours,
Anne Seymour
seymoura@mail.med.upenn.edu

Calendar

SAVE THESE DATES: Oct. 26, 27, 28, 2003: QuintEssential Conference at Philadelphia's Society Hill Sheraton. Jointly sponsored by regional chapters of MLA: Philadelphia, Mid-Atlantic, NY-NJ: and the Pittsburgh & Philadelphia Chapters of SLA.

2003 PALINET Workshops

Location: PALINET, 3000 Market St., Suite 200, Philadelphia, PA

Registration & Information: (215) 382-7031 or <http://www.palinet.org/>

March 3: Grant Writing for Digital & Preservation Projects

March 4: Developing Digital Products

ILL Web Interface Overview for Current ILL Users

March 5: HTML Basics

March 6 & April 24: Customizing FirstSearch Lab

March 12 & May 8: Cataloging Basics for New Users of OCLC Connexion

March 13 & May 5: CatME for Current OCLC Catalogers

March 14: Cataloging Basics for New Users of CatME

March 18 & April 10: QuestionPoint Basics for Potential Users

March 19 & May 13: Dreamweaver Basics.

March 20: OCLC ILLiad Basics for Potential Users

March 21: Nonbook Cataloging

March 25: ILL Basics for New Users of OCLC ILL

March 26: Web Graphics Introduction I: Using Fireworks II. Using Photoshop

March 27: ILL Web Interface Overview for Current ILL Users

April 3: Clio Essentials

April 8: ILL Direct Request Custom Holdings Lab

April 9: X-Treme Web Searching Those Dark Hiding Places: the Invisible Web Revealed

April 22: Advanced ILL for the Web Interface

April 23: HTML Beyond the Basics

April 30: Zero Maintenance for Library Public Access PCs

May 1-2: Basic Serials Cataloging

May 6: OCLC Connexion for Current OCLC Catalogers

June 5-6: Advanced Serials Cataloging

June 13: Authority Control

March 6 - 8

PLA 2003 Spring Symposium

Sponsor: Public Library Association

Location: The Palmer House Hilton Hotel, Chicago, IL

Registration & Information: <http://www.pla.org/conference/info.html>

March 12

GET HIP TO HIPAA: Health Information Professionals & the Health Insurance Portability & Accountability Act (SATELLITE CONFERENCE)

Sponsor: Medical Library Association

Location: Queen Lane Medical Campus, Drexel University, Auditorium "A"
2900 Queen Lane Philadelphia, PA 19129

Time: 1:15 to 3:30 pm

Cost: \$20.00 members; \$35.00 nonmembers

Send to: Susan Couch, National Board of Medical Examiners, 3750 Market St.,
Philadelphia, PA 19104

Deadline: March 6, 2003

Information: <mailto:scouch@nbme.org> or 215-590-9663.

March 12 - 14

COMPUTERS IN LIBRARIES

Sponsor: Information Today, Inc.

Location: Washington Hilton & Towers, Washington, DC

Information: <http://www.infotoday.com/conferences.htm>

March 12 - 15

SCIP 03 ANNUAL INTERNATIONAL CONFERENCE & EXHIBIT

Sponsor: Society of Competitive Intelligence Professionals.

Location: Anaheim Marriott Hotel, Anaheim, California

Information: Jen Griffith, 703-739-0696, ext. 115, or

<http://www.scip.org/anaheim/index.asp>

March 21 - 23

MAKING CONNECTIONS (ASIS&T IA [Information Architecture] Summit 2003)

Sponsor: ASIST [American Society for Information Science & Technology]

Location: Portland Oregon Hilton

Deadline: February 22, 2003

Registration & Information: <http://www.asist-events.org/IASummit2003/index.shtml>

March 28

MINI-MEDICAL SCHOOL FOR LIBRARIANS

Sponsor: Philadelphia Regional Chapter/MLA & PALINET

Location: Thomas Jefferson University, Bluemle Auditorium, Room 101
233 South 10th St., Philadelphia, PA 19107

Time: 8:30 am to 4:30 pm

Cost: \$100.00 MLA & PALINET members; \$125.00 nonmembers; \$75.00 students.

Send to: Ann Silverberg, Hahnemann Library, Drexel Univ., Mail Stop 449,
245 N. 15th St., Philadelphia, PA 19102-1192

Deadline: March 14, 2003.

Information: <mailto:Ann.Silverberg@drexel.edu> or 215-762-3037.

April 6 – 12

NATIONAL LIBRARY WEEK/INTERNATIONAL SPECIAL LIBRARIANS DAY

Sponsor: American Library Association/Special Libraries Association

Information: <http://www.ala.org/pio/nlw/>;

<http://www.sla.org/content/memberservice/communication/pr/isldweb/index.cfm>

April 10 - 13

ACRL 11th NATIONAL CONFERENCE

Sponsor: ACRL [Association of College & Research Libraries]

Location: Charlotte, North Carolina

Information: <http://www.ala.org/acrl/charlotte/>

April 22

**2nd ANNUAL NEW ENGLAND CONSUMER HEALTH INFORMATION
CONFERENCE [on Environmental Health]**

Sponsor: Lyman Maynard Stowe Library, Univ. of Connecticut, Farmington, CT 06034

Location: Quality Inn & Conference Center, Sturbridge, MA

Information: Alberta Richetelle at 860-679-4055, or <mailto:richetelle@nso.uchc.edu>

May 2 -7

MLA 03: CATCH THE WAVE (MLA 2003 ANNUAL CONFERENCE)

Sponsor: Medical Library Association

Location: Town & County Resort & Convention Center, San Diego, CA

Registration & Information: <http://www.mlanet.org/am/am2003/register/index.html>

May 12 – 13

ALA'S NATIONAL LEGISLATIVE DAY

Sponsor: American Library Association and District of Columbia Library Association

Location: Hyatt Regency Washington on Capitol Hill, 400 New Jersey Ave. NW,
Washington, DC, 20001

Registration & Information: <http://www.ala.org/washoff/legislateday.html>

Pennsylvania State Coordinators:

Barbara Casini, Radnor Memorial Library,

Email: casini@hslc.org; phone: 610/687-1416, ext. 10

Debbie Malone, DeSales University

Email: Deborah.Malone@desales.edu; phone: 610/282-1100, ext. 1253

May 27-28

**IMPLEMENTING THE NEXT GENERATION OF IAIMS (2003 National IAIMS
Meeting)**

Sponsor: IAIMS Consortium & CHOP [in conjunction with AMIA Spring Congress]

Location: Children's Hospital of Philadelphia

Time: 2 pm, May 27 to 12 noon, May 28

Cost: \$75.00

Information: <http://www.cbmi.upmc.edu/iaims/consortium>

May 28 - 30

BRIDGING THE DIGITAL DIVIDE: Informatics & Vulnerable Populations

Sponsor: AMIA 2003 Spring Congress [American Medical Informatics Association]

Location: Doubletree Hotel, 237 S. Broad St., Philadelphia, PA 19107

Registration & Information: <http://www.amia.org/meetings/spring/current/info.html>

June 7 - 12

PUTTING KNOWLEDGE TO WORK (SLA 2003 Annual Conference)

Sponsor: Special Libraries Association

Location: New York, NY

Information: <http://www.sla.org/content/Events/conference/2003annual/index.cfm>

June 16 & June 17 [one-day workshop]

PUBMED

Sponsor: NN/LM Middle Atlantic Region

Location: New York, NY

Registration: <http://nnlm.gov/mar/online/request.html>

June 19 -25

AMERICAN LIBRARY ASSOCIATION ANNUAL CONFERENCE

Location: Toronto, Canada

Information: <http://www.ala.org/events/annual2003/>

DIALOG training workshops

Location: 1735 Market St., Suite 1600, Philadelphia, PA 19103

Information & class schedules: 215-981-0243 or
training.dialog.com/sem_info/calendar/penn.html

Drexel University College of Information Science & Technology

Location: Drexel University, 3141 Chestnut St., Philadelphia, PA

Information: (215) 895-2474 or <mailto:info@cis.drexel.edu>

SLA, Philadelphia Chapter

Check <http://www.sla.org/chapter/cphl/events.htm> for information on upcoming programs in March and April. §

Treasurer's Report

The Philadelphia Regional Chapter/MLA Citizen bank account, as of February 24, 2003, has a balance of \$11,604.87 with all transactions recorded in a Quicken database. §

Linda M.G. Katz
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The *Chronicle* is published electronically three times
annually by the Philadelphia Regional Chapter of the
Medical Library Association. It is formatted by
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The next deadline is June 13, 2003